# PEORIA REGIONAL HUMAN RIGHTS AUTHORITY MINUTES November 16th, 2011

The regular stated meeting of the Peoria Regional Human Rights Authority (HRA) was called to order at 1:05pm on Wednesday, September 14th, 2011 by Chairperson Meri Tucker.

The meeting was held at the Canton City Hall, 2 North Main Street, Canton, IL 61520

#### ROLL CALL

Present:

Diane Pflederer, Janelle Crump, Meri Tucker, Dean Steiner

Absent:

Debra Goodwin, Dolores Sheen, Flora Knutson, Carolynsue Wolf, Anne Hicke

Staff:

Gene Seaman

Guests:

Carrie Lijewski - St. Mary's Hospital

Maggie Brooks, North Central Behavioral Health Services, Inc. Dr. Micheal Lou, North Central Behavioral Health Services, Inc.

The Chairperson stated that there was not a quorum present.

The Chairperson stated the personally identifiable information should not be presented in public meetings to protect the privacy of those persons with disabilities on whose behalf the HRA conducts investigations.

Introductions were made.

The motion was made by Diane Pflederer to enter closed session at 1:10pm pursuant to Section 120/2 (c) (4) and (10) of the Open Meetings Act (5 ILCS 20), Section 3955/10 of the Guardianship and Advocacy Act (20 ILCS 3955) and Section 110/5 of the Mental Health and Developmental Disabilities Confidentiality Act (740 ILCS 110); the motion was seconded by Meri Tucker and carried. The purpose of the closed session was to discuss confidential information with guests and then to discuss confidential information on current cases in their various stages. The HRA returned to open session at 2:47pm having taken no action in closed session. The motion to return to open session was made by Dean Steiner and seconded by Janelle Crump. The motion passed.

#### **MINUTES**

Due to the fact that there was no quorum, approval of minutes was not voted upon.

#### **COMMUNICATIONS**

The HRA reviewed newspaper articles associated with disability rights.

#### **NEW BUSINESS**

## Ratifications:

Due to the fact that there was no quorum, no ratifications were made.

## New Cases:

12-090-9003 - CILA - Inadequate financial record-keeping and guardian notification of finances as per Social Security representative payee requirements. Inadequate safety measures. Inadequate and inhumane care and treatment with regard to room conditions. Dean Steiner motioned to not accept the case due to lack of release. Janelle Crump seconded the motion and the motion passed.

12-090-9010 - Rehabilitation Agency - Inadequate treatment, including deduction in service hours for an individual who needed an increase of service hours and initial request for reevaluation was ignored for 6 months. Diane Pflederer motioned to open the case. Janelle Crump seconded the motion and the motion passed.

12-090-9005 - School District - Inadequate protection of special education students when student left school without facility knowing that the student left. Inappropriate treatment of student, including student was yelled at when returning to school. Meri Tucker motioned to accept the case. Janelle Crump seconded the motion and the motion passed.

12-090-9009 - School District - Inadequate protection of special education students from harassment, including special education students being bullied on bus. Dean Steiner motioned to accept the case. Diane Pflederer seconded the motion and the motion passed.

12-090-9008 - School District - School District did not fulfill Illinois Board of Education advertisement requirements for a focused monitoring public meeting. Dean Steiner motioned not to accept the case due to the lack of state regulations and because the requirements are monitored by the Illinois Board of Education. Meri Tucker seconded the motion and the motion passed.

12-090-9007 - Nursing Home - Communication violation, including no access to telephone, impeded telephone calls and lack of privacy. Not served in least restrictive environment when staff supervises patient visits to physician. Inadequate treatment, including facility administered wrong dosage of medication and continued administering medication that was stopped. Inadequate maintenance of facility, including room sink being broken. Inadequate safety of patients from registered offender. Facility cleanliness and patient hygiene not being maintained, including unclean showering areas and patients only allowed access to showers weekly. Inadequate staffing, not all patient needs are being met due to lack of staff. Lack of privacy for showering, family had to watch door while patient was in the shower area and shower area was both male and female. Dean Steiner motioned to accept the case. Janelle Crump seconded the motion and the motion passed.

12-090-9006 - Hospital - Inadequate treatment, including physician making verbal/hostile threats and remarks towards patient, patient not allowed to participate in treatment plan, facility not discussing treatment with family even though a release was signed by patient to do so, physician asking personal questions of the family that were unrelated to treatment, patient told she could not see an outside psychiatrist for alternative psychiatric services when dissatisfied with current physician, inadequate access to medical treatment while in unit. Retaliation against patient for disagreeing with treatment plan. Inadequate admission process, including physician making fraudulent claims to receive petition for transfer to nursing home. Inadequate discharge, patient is being kept at facility although she is functioning well enough to be discharged home and at a previous admission, patient was released before being ready for discharge. Inadequate grievance process, a complaint was made to the facility but no resolution was given regarding the complaint. Janelle Crump motioned to accept the case. Meri Tucker seconded the motion and the motion passed. Dean Steiner abstained from the vote.

12-090-9011 - Hospital (HRA Initiated) - Inadequate treatment, patient's hygiene is not taken care of at facility, cold food, and insufficient staffing levels. Inadequate grievance process. Meri Tucker motioned to accept the case. Janelle Crump seconded the motion and the motion passed. Dean Steiner abstained from the vote.

### Case Progress:

11-090-9040: Midland School District - Gene Seaman gave an update on the report status. He stated that they discussed the site visit at the September meeting and informed the HRA that the draft report was pending.

11-090-9042: Human Service Center - Gene Seaman gave an update on the report status. He stated that they discussed the site visit at the September meeting and informed the HRA that the draft report was pending.

11-090-9043: Methodist Medical Center - Meri Tucker and Carolynsue Wolf had attended a site visit at the facility and Meri gave an overview of the site visit. Gene stated that a draft report was pending.

12-090-9001: Bridgeway, Inc. - Meri Tucker and Janelle Crump had attended a site visit at the facility and Meri gave an overview of the site visit. Gene stated that a draft report was pending.

**12-090-9002: Bradford School District** - Gene Seaman gave an update on the report status. He stated that they discussed the site visit at the September meeting and informed the HRA that the draft report was pending.

12-090-9004: El Paso Healthcare and Rehabilitation - Carolynsue Wolf and Janelle Crump had attended a site visit at the facility and Meri gave an overview of the site visit. Gene stated that a draft report was pending.

#### **Draft Report:**

11-090-9028: St. Mary's Hospital - Dean Steiner motioned to approve a draft report of the investigation. Diane Pflederer seconded the motion and it was passed.

11-090-9031: Wesley Village - Diane Pflederer motioned to approve a draft report of the investigation. Meri Tucker seconded the motion and it was passed.

11-090-9035: North Central Behavioral Health Systems - Janelle Crump motioned to approve a draft report of the investigation. Diane Pflederer seconded the motion and it was passed.

11-090-9039: Graham Hospital - Dean Steiner motioned to approve a draft report of the investigation. Meri Tucker seconded the motion and it was passed.

## **Case Closures:**

11-090-9008: Trinity Services - Gene Seaman stated that Trinity had called and requested an extension for their response and then has not gotten a response in by the extension. The HRA suggested that Gene should call the facility in case they sent the response to a former address and then send a letter with a deadline.

11-090-9019: Bridgeway, Inc - Gene Seaman stated that the facility sent in evidence that an inservice had occurred and that he emailed the response to the HRA.

11-090-9022: Methodist Medical Center - The HRA discussed the possibility of tabling the complaint for the next meeting so the facility has the opportunity to send in a response.

11-090-9025: Methodist Medical Center - The HRA discussed requesting evidence that the inservice occurred. The HRA also complimented the facility on how well they did with the patient as far as treatment based on how the patient was acting when she was discharged from the facility.

11-090-9029: Human Service Center - The HRA reviewed the response from the facility.

#### **ADJOURNMENT**

3:44pm

Ann Hicke, Reporter